

Radiography Program

Policy for General Program Complaints or Issues:

Note: This policy is intended for general complaints or suggestions for improvement that do not invoke the Student Grievances and Appeals Policy. *It is also recommended that an attempt should be made to handle these issues on an informal basis when possible and that the chain of command within the department and college be followed at all times.*

Any clinical setting, didactic, or lab issues that arise can be brought to the attention of the program director by completing the “General Program Complaints or Issues” form. After the form has been submitted, the program director will provide a written response within 5 working days. If the issue has not been resolved to the satisfaction of the interested party, the decision can be appealed in writing directly to the Dean of the College of Health Sciences. After a review of prior proceedings, the dean will then render a final resolution/decision in writing to all parties within 10 working days.

A permanent record of all complaints and their resolution will be kept on file in the program director’s office.