

MINUTES HUMAN SERVICES ADVISORY COMMITTEE WINTER MEETING (VIRTUAL VIA ZOOM)

Date of Meeting:

January 27, 2021 2:00pm

Members Present: Dianne Clarke, Joseph Smiley, Robert Neri, Shadai Simmons, Douglas Bonar, Lauralynn Segur, Susan Biszewski-Eber, Sara Sabourin, Donna Marley, Debra Prewitt, Monica Brimm, Micki Thompson, Will Atkinson, Mike Jalazo, Sean King, April Torrengiante, Andrew Maurin, Jay Charboneau, Giovanna Taylor, Lolita Johns, LaDonna Butler, Lisa Hamilton, Alyssa Bedard, Karen Butterfield

Members Excused: Donna Sicilian, Jonita Lewis, Kip Corriveau, Rae Chapman, Raul Catuy, Rayford Dennis, Ray Hensley, Trenia Cox, Tony Williams, Susan Biszewski-Eber, Jill Gould, Laurallyn Segur, Christopher Yarnold

Call to order: Dr. Dianne Clarke, Advisory Committee Chair

Approval of Previous Minutes:

Minutes of the last meeting were unanimously approved.

Program Updates:

Dr. Smiley, Program Dean, provided an update on the Human Services program.

Lolita Johns was introduced as the new Employment and Internship coordinator. Lolita Johns and Sara Sabourin, Career Outreach Specialist, will serve as a team to provide comprehensive internship and career planning support for Human Services students.

Program Changes: -Dr. Smiley announced that Cheryl Kerr is no longer with SPC and he wished her the best in her new job. The process of the replacement will take place by the beginning of March. Dean Smiley will serve as the interim point of contact for the program.

Program Viability Review. Human Services Student Success Rates from 2018 to 2020 were reviewed. Program success rates have consistently improved from 76.1 in 2018 to 79.8 percent in 2020. There were 61 graduates in the 2019-2020 academic year, including AS degrees and certificates.

Human Service BS Degree: - Progress is being made on steps required to start the new Human Services B.S. Degree. Program approval is in the final stages and some steps remain, but the program is projected to start in the fall of 2020. We are working on ideas about marketing the program and everyone was encouraged to share ideas.

Program Needs: - Lolita is revising the standards and protocols for the internship process.

Marketing the Program: - Dr. Smiley spoke about marketing in general for all Human Services degrees and certificates. We are reviewing ideas about marketing the program and everyone was encouraged to share their thoughts.

Career Outreach Specialist: Sara Sabourin shared an update from the SPC Career Outreach Department. An SBSHS Virtual Career Summit is being planned as part of the Social Sciences & Human Services Career and Academic Community Week on Thursday, March 4, 2021 at 6:00 pm. Julia Carter will be serving as our moderator for that event. Also, Sara is working with the Health Education Center to plan a career fair. The career fair will be a combination of Health programs and Human Services programs. She also spoke about Handshake as the platform we use to connect employers to our student talent. Agencies were encouraged to participate.

Employment and Internship Coordinator: Lolita Johns introduced herself and explained her duties. She wants to network with all the committee members to provide excellent internship opportunities for students.

The question was raised about innovative ways to complete student internships during the current Covid restrictions. This is a new environment and trying to find ways to continue offering internships is challenging. It was recommended that a subcommittee be formed to explore ways to provide remote internship experiences. Dr. Clarke will work with Lolita Johns to coordinate planning a subcommittee meeting to explore ways to expand internship opportunities.

Industry Updates & Discussion:

- Dr. Clarke called for updates from each employer and discussions on the impact of Covid 19.
 - •Sean King (Habitat): Spoke about the housing space and was worried about eviction issues and affordable housing. He noted how shelters were doing a great job in keeping all our shelters safe.
 - •Mikki Thompson (211) shared an update. The call volume has increased over 114 percent from November of the previous year to November 2020. Interns are being looked at for 211 work experience. Human Services workers will increase.
 - •Giovanna Taylor (Community Health Centers): Community health centers are a top priority in terms of pandemic response.
 - What is up and coming that we are not prepared for is to deal with issues around social emotional equity. We must have a way that we think about how we incorporate and have those conversations with our students, so that they are more socially minded and prepared for what is happening and what will happen. There is an opportunity for us to be far more innovative with this. New types of jobs are going to rise and Internships will be critical. They will put the student at the forefront on being available and knowledgeable when new jobs become available.
 - •Bob Neri (Westcare): Program services are being bridged. The Payroll Protection Program helped to avoid laying off a lot of people. The program has some rules that make many non-profits ineligible. Turning Point Mustard Seed has remained stable. Davis Bradley, the largest residential program, has been hit the most.
 - WestCare Foundationhttps://www.westcare.com
 - WestCare is a national nonprofit offering a broad spectrum of behavioral health and human services in 19 States, four U.S. territories, and three countries.
 - •Dr. LaDonna Butler (Well for Life & Family Study Center): Gave an update about the University of South Florida Family Study Center. For students interested in URL early childhood mental health, there are opportunities for mentorship--especially for students who have not considered working with families zero to five. For students interested in that population, please send them over to the Family Studies Center. https://www.stpetersburg.usf.edu/resources/family-study-center/index.aspx. She gave an update of the Well for Life snonprofit organization--https://www.thewellforlife.org/. She is doing a project on race, equity, and early childhood mental health. This is a time for SPC students to get plugged in and work with clinicians so they can enhance their skills. She was pleased with how our industry is making adjustments to attend to the needs of our community.
 - •Andrew Maurin: He was excited to hear about the Rise Program starting at SPC and to work with Dr. Blake, who is heading up the program. The program focuses on serving young people who are foster care alumni seeking degrees from SPC. Also, they were able to launch a program called **Opportunity Passport**, which is run by the Annie Casey Foundation. This program is an exciting opportunity for SPC students. https://casefoundation.org/.

Dr. Dianne Clarke (Operation PAR): We have been impacted by Covid. She stated that they had to
close down our Detox last week for 14 days because we became a coven positive unit that
exposed all of our staff. No one became ill. They received the PPP loan and did not lay anyone off.
College enrollment has declined but overdose rates have doubled. An industry trend is the
Pinellas County Board of Commissioners did approve the Infectious Disease Elimination Ac

Program Needs: Continued support from the industry to provide Co-op/Internship sites and job placement for SPC Human Services students.

Adjournment: Meeting adjourned at 3:45pm

Next Meeting Scheduled: Tentative—May 26, 2021 2:00 pm