St. Petersburg College Hospitality & Tourism Advisory Board Meeting

04/10/2018 9:10 am- 10:00 am

EPI 2-430

Attendees: John Bittrich- Stockwell, LLC, Sandy Ho- Great Bay Distributers, Ashley Giasone-Ryan Wells Foundation

SPC Members- Jacob Wortock, Sandy Decarlo, Nicolle Panuthos, Dean Greg Nenstiel, Marta Przyborowski, Alanna Olah.

Introduction & Vision: Alanna Olah

- 1. Dean Nenstiel
- Welcome
- We are working to build enrollment, 200 enrolled is our goal.
- Program had full-support now from administration.
- Working on gaining new members for advisory committee- Welcome Ashley from Ryan Wells Foundation and Chuck from The Birchwood.
- 2. Alanna Olah, Instructor-in-Charge Hospitality Management
  - a. Welcome
  - b. Curriculum Inclusivity Updates

HFT2750 will be offered Face to Face Fall 2018. Program is getting redesigned to be worker friendly with half of courses being offered Face-to-Face and the other half online. Then in spring term, they rotate. This will accommodate all veterans, international students and those wanting either face-to-face or online.

- Two new instructors already teaching:
- Dr. Amanda Templeton (Dissertation Topic: Sustainability/Green Tourism)
- Dr. Liza Cobos (Dissertation Topic: Mobile App usage for branded hotels) both are PhDs in Hospitality & Tourism Management
- Almost Dr. Scott Richardson (Dissertation Topic: Wine Tourism) is completing his PhD in Hospitality Management and almost through hiring. We are working on getting highly qualified people to adjunct with us in hospitality.
- -Pathways being updated for students to follow for veterans, International students, and online/ face-to-face tracks.

- -Vets2Success- Homeless and Displaced Vets are trained in Culinary, Baking and Brewing arts and provided with housing and jobs that pay at least \$12.50 per hour.
- -The plan is to bring Vets2Success to Pinellas County.
- This will help our enrollment with veterans who are interested in completing school after they finish the veteran program
- c. Sports Management
  - -Currently in development- to begin Fall 2018
  - -Specialized courses in Facilities and Event Management
- d. Hospitality & Tourism Expo Recap
  - Great turn-out, over 50 students attended
  - Great key-note speaker: Mr. Jim Burns, Vice-President and Managing Director of JW Marriott and Ritz-Carlton Orlando Grande Lakes.
- e. College of Business Expo- Weds 4/18/18 3:00pm-6:30pm
- 3. Dean Nenstiel, Dean of College of Business
  - a. Global Vision for Program
- 4. Nicolle Panuthos- Business Plan Competition Update
  - Shared details of program on 4/19 at Seminole Campus
  - Invited all to attend
  - She also asked for volunteer to hand out checks from Great Bay Distributers
  - Great opportunity to network with industry
- 5. Jacob Wortock, Employment and Internship Coordinator
  - Internship is opportunity for all of our students to have practical experience and apply what they have learned.
- 6. Sandy Decarlo- Career Outreach Specialist
  - -Big push for our curriculum changes to be face-to-face
  - -Intro to Hospitality (HFT1000) being offered face-to-face starting this summer
  - Our HFT students wanted 9:00 am 1:00 pm time slot
  - -Posed question to board: How can we change perception of program for locals? People who live here are not super familiar with the program.

Ashley- Recommended getting in front of high-schools and parent booster groups- also she said she could bring our flyers to all of her high-school visits, which we appreciate so much.

Sandy Ho- We need to convey that our program is a viable option. Explain that Hospitality opens the door to finance, marketing, and human resources.

7) Open discussion and recommendations for our program

## Questions posed:

- What skills do new employees/supervisors/managers need to have that they are lacking?
  - Answers: MS Office, especially Excel
- Communications (especially face-to-face, and email)
- Presentation skills
- Soft Skills like selling yourself, sales in general, and your company

Adjournment 10:00 am